

## SAEPIO Quality Policy Statement

Saepio Solutions Ltd is a privately funded company whose primary function focuses on Cyber Security, Saepio's ethos is to offer a premium service assisting our customers to reduce their cyber risk exposure and take them on a journey of continuous improvement by identifying, analysing and mitigating risks to their business.

### 1. Quality Management Objectives:

Saepio will adopt a quality management approach to ensure that it has the resources and processes available to fulfil its objectives and meet the following:

- 1.1 Our customers' needs and expectations,
- 1.2 Our own business needs and expectations
- 1.3 Complying with any necessary regulatory and legal requirements

### 2. Service Offering Objectives:

Saepio will provide the following services to meet its customers' needs:

- 2.1 Identifying appropriate 3<sup>rd</sup> party & partner products and functionality.
- 2.2 Delivering support services & training to our customers.
- 2.3 Offering Cyber Security Consultancy services

### 3. Information Management Objectives:

Saepio management of company & customer data and information:

- 3.1 Exchange commercially sensitive or privileged information with our clients and partners.
- 3.2 Only collect and handle the information required to fulfil customers' requirements.
- 3.3 Employ appropriate security controls to manage company and client data.

### 4. Stakeholder Relationships:

Saepio customer engagement management:

- 4.1 Obtain feedback from customers to assess the quality of the delivery of our services.
- 4.2 Obtain feedback from customers and the market on our third-party products and services.
- 4.3 Ensure its employees have the support, skills, opportunity & training to improve all aspects of service delivery to our customers.

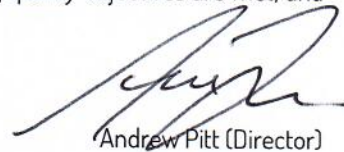
### Responsibilities:

The Saepio Board will manage quality objectives of the business, ensuring that they aligned to the company's ethos and strategic direction, and are conveyed to managers and employees.

The Quality Policy Statement will be the overarching driver for the quality management system objectives, where the Saepio Board are committed to providing oversight and ensuring quality objectives are met, and compliant with the QG Quality Management Fundamentals standard.



Robert Pooley (Director)



Andrew Pitt (Director)